

# Contract with Parents

## Responsibility

- I consent for my child to attend Rocketeers. I understand that the club has policies and procedures (which are available for reference at the club), and that there are expectations and obligations relating both to the club and to myself and my child, and I agree to abide by them.
- I understand that Rocketeers is a play setting and that whilst my child is there Rocketeers is legally responsible for him/her.
- Once my child arrives at Rocketeers he/she will be in the care of Rocketeers until collected and signed out by an authorised person.
- Rocketeers closes at 6.00pm. If, due to unforeseen circumstances, I am going to be late, I will contact the club as soon as possible.
- It is my responsibility to keep my account up to date with any alterations to the information regarding my child (eg contact details, medical conditions, etc).
- Whilst Rocketeers tries to ensure the safety and security of items, I understand that it cannot be held responsible for loss or damage to my child's property whilst at the Club.
- I will notify the club before the start of the session if I am collecting my child from school on a day that he/she is booked to attend the club. I understand that I will be charged for the booked session.

## Behaviour

- I understand that the club has a Behaviour Management Policy and agree to its terms and appreciate that in some circumstances it may be necessary to exclude my child from the club, and I will pay for any missed sessions unless otherwise agreed with the manager. If there are any incidents of a serious nature at Rocketeers involving my child, I will be informed.
- I understand that aggressive and abusive behaviour towards staff will not be tolerated.

## Safeguarding

- Information held by Rocketeers regarding my child will be treated as confidential. However, in certain circumstances, for example if there are child protection concerns, I understand that the club has a legal duty to pass certain information on to other agencies, including Police, Social Care and health care professionals.
- If I do not collect my child by 6.30pm, and the club has been unable to reach me or any of my emergency contacts, I understand that Rocketeers will follow its Uncollected Children Policy and contact Social Care.
- I agree that I will not use a camera, mobile phone or other mobile device whilst on club premises.

## Medical & Welfare

- If my child has an accident or becomes unwell at the club, he/she will be treated by a qualified first aider and I will be informed as soon as possible. If my child needs urgent medical treatment and I am unavailable, a member of staff from Rocketeers will sign any consent forms necessary for treatment on my behalf.
- I have informed Rocketeers of any known medical conditions or allergies.
- My child will be provided with a snack and drink whilst at the club unless otherwise requested.